

Grievance Policy

During the course of training, legitimate concerns or objections may arise. Should this happen, the student should adhere to the following procedure:

1. Discuss the matter with his/her instructor, in efforts to resolve the matter.
2. Address matter to the Manager, only after failed attempt with the instructor
3. Notify the school owner by letter, only after failed attempts with the Manager. The letter should be mailed to 3498 Rochester Rd, Troy, Mi. 48083. Attn: Mr. D

Only after following the above procedure to resolve the problem, the student may further pursue the matter with the State Board of Cosmetology at 517-373-1820 or register a complaint at michigan.gov/lara